

SOURCE SELECTION SENSITIVE WHEN COMPLETED\*\*\*\*\*NOT TO BE RELEASED OUTSIDE  
GOVERNMENT CHANNELS\*\*\*\*\* RETURN THIS PAGE WITH QUESTIONNAIRE

**RATING DESCRIPTIONS:** Use the following descriptions as guidance in providing ratings.

**RESPONDENT IDENTIFICATION AND RATINGS**

RATING	DEFINITION
Outstanding (O)	Indicates the contractor's performance record within the area of evaluation <i>Exceeded</i> that required by the contract.
Above Average (A)	Indicates the contractor's performance record within the area of evaluation <i>Met All</i> contractual requirements.
Satisfactory (S)	Indicates the contractor's performance record within the area of evaluation <i>Met Essentially All</i> contractual requirements.
Marginal (M)	Indicates the contractor's performance record within the area of evaluation <i>Met Some</i> of the contractual requirements. However, changes to the contractor's existing processes may be necessary in order to achieve contract requirements.
Unsatisfactory (U)	Indicates the contractor's performance record within the area of evaluation <i>Failed to Meet</i> the minimum Government requirements.
Unknown or Not Applicable (N/A)	The question does not apply. No performance record identifiable within the area of evaluation.

**(Part 1 Contractor submitting Proposal fill-in)**

Reference is provided for:	C & M Contractors, Inc.
Contract Number:	P12PC40191
Project Title:	Old Courthouse Restroom Remodel
Date of Award:	12/31/2011
Project Completion Date:	06/11/2012
Project Location:	St. Louis, Missouri
Dollar Value:	\$ 258,030.82
Brief Description of Proj:	Install Support System for Historical Building. Remodel Men's & Ladies' Restrooms
Your role in referenced contract:	Prime Contractor

**(Part 2 Person providing Reference)**

Reference is provided by:	Kathryn M. Logsdon, Contracting Officer
Company/Agency:	National Park Service, MWR Missouri MABO
Business Address:	413 S. 8 <sup>th</sup> Street, Springfield, IL 62701
Telephone Number:	(217) 391-3225
Email Address:	kathryn_logsdon@nps.gov
Project Completion Date:	May 3, 2012
Relationship to Contract:	June 25, 2012
If information in Part I is not accurate please indicate.	Beneficial occupancy occurred on May 3, 2012 with one punch list item identified, which was completed same day. Final invoicing, payroll reports, and release of claims were provided on 6/11/2012.

To obtain an electronic version of the form please contact: [edward.l.porter.civ@mail.mil](mailto:edward.l.porter.civ@mail.mil).

THE QUESTIONNAIRE SHOULD BE SUBMITTED BY THE FOLLOWING MEANS: Return via FAX Commercial 501-212-4419 or DSN 962-4400 or via email to the email address shown above. Forms may be mailed to USPFO FOR ARKANSAS, CONTRACTING, Box 003 Building 7100, Camp Joseph T. Robinson, North Little Rock, AR 72199-9600.

Mark cover sheet: (Attention: RFP W912JF-13-R-0004 "Source Selection Sensitive Information")

Please provide evaluation of the following Performance Elements by placing an X in the appropriate column that corresponds to the rating definitions on the previous page.

QUALITY CONTROL						
	Outstand ing	Above Average	Satisfact ory	Margina l	Unsatisf actory	Not Applic able
	(O)	(A)	(S)	(M)	(U)	(N/A)
Quality of Workmanship	X					
Adequacy of the quality control plan	X					
Implementation of the Quality Control Plan	X					
Quality of the Quality Control Documentation	X					
Storage of Materials		X				
Adequacy of Materials	X					
Adequacy of Submittals	X					
Adequacy of Quality Control Testing	X					
Adequacy of As-Builts		X				
Use of Specified Materials	X					
Identification/Correction of Deficient work in a timely manner						X
<p>Comments on Quality Control:</p> <p>No deficiencies noted by Engineer/COR. Any possible issues were identified and alternative solutions offered prior to encountering the problem. Storage of materials was in part due to the limited amount of space provided to Contractor at the contract site. Parking and unloading was a problem since the contract site location was in downtown St. Louis where parking is at a premium and the contract site location remained open for public tours throughout construction.</p>						
TIMELY PERFORMANCE						
	(O)	(A)	(S)	(M)	(U)	(N/A)
Adequacy of Initial Progress Schedule	X					
Adherence to Approved Schedule	X					
Resolution of Delays	X					
Submission of Required Documentation	X					
Completion of Punchlist Items	X					
Submission of Updated and Revised Progress Schedules	X					
Warranty Response	X					
<p>Comments on Timely Performance:</p> <p>Provided an immediately response and correction to the one warranty call submitted on this project since the project completion of May 3, 2012.</p>						
EFFECTIVENESS OF MANAGEMENT						
	(O)	(A)	(S)	(M)	(U)	(N/A)
Cooperation and Responsiveness	X					
Management of Resources/Personnel	X					
Coordination and Control of Subcontractors	X					
Adequacy of Site Clean Up	X					
Effectiveness of Job-Site Supervision	X					
Compliance with Laws and Regulations	X					
Professional Conduct	X					
Review/Resolution of Subcontractor Issues	X					

Implementation of Subcontracting Plan	X					
Comments on Effectiveness of Management: Proactive managerial oversight. Project Foreman, Quality Control, Safety Manager and Project Manager on site during contract performance. No issues were discovered during interim inspections by the government agency. Contractor's actual work progress was always ahead of government-approved work schedules. Progress meetings with government were productive and communication throughout performance was outstanding.						
<b>COMPLIANCE WITH LABOR STANDARDS</b>						
	(O)	(A)	(S)	(M)	(U)	(N/A)
Correction of Noted Deficiencies						X
Payrolls Properly Completed and Submitted	X					
Compliance with Labor Laws and Regulations with Specific Attention to the Davis-Bacon Act and EEO Requirements	X					
Comments on Compliance With Labor Standards:  No violations noted. Contracting Officer conducted Labor Standards Interviews throughout contract performance. Timely submission of certified payrolls.						
<b>COMPLIANCE WITH SAFETY STANDARDS</b>						
	(O)	(A)	(S)	(M)	(U)	(N/A)
Adequacy of Safety Plan	X					
Implementation of Safety Plan	X					
Correction of Noted Deficiencies						X
Comments on Compliance With Safety Standards:  No deficiencies noted during safety inspections by the government agency.						
<b>OVERALL RATING of PERFORMANCE</b>	(O) X	(A)	(S)	(M)	(U)	(N/A)
Please provide any additional information you feel is important and not covered elsewhere in this evaluation: As a Contracting Officer with the federal government in excess of twenty years, C&M Contractors, by far, was the most reliable, knowledgeable and professional business I've had the opportunity to observe and contractually administer. A summary of the facts and my observations are as follows: 1) The contract had a duration period of 150 calendar days; however, C&M completed the job in only 97 calendar days. 2) In the case of differing site conditions or errors/oversights in the Government's specifications and/or drawings, Contractor innovatively offered alternatives and solutions to keep any increased costs to the government minimal, and in some instances, no cost impact at all to the government. They, without hesitation, adapted. It was apparent this contractor is of the highest integrity and focused on a no-nonsense job performance approach and maintaining first-rate contractual relations, 3) The Contract Administrator randomly conducted Labor Standard interviews on over 75% of the Contractor's labor force. The interviews yielded no discrepancies or deficiencies. 4) Timely and thorough submission of daily reporting to the COR and submittals and administrative requirements to the CO. 5) Leadership by management and supervisory personnel is unparalleled to any I have ever before surveyed. They were always on the same page, well-informed, and always up-to-speed on project status and effectively coordinated their labor, subcontractors, and materials accordingly. Kept the government apprised at all times; there were never any surprises. 6) There were no safety violations detected. This was a result of their disciplined work force coupled with the on-site presence of their committed safety, quality and supervisory personnel. 7) It was evident throughout contract performance the entire staff of C&M Contractors, from laborers up thru top level management, were motivated, eager to perform, and very proud of their work, their service to the Government, and their company.						

Please do not hesitate to contact me, Kathryn M. Logsdon, Contracting Officer, at (217) 391-3225 or e-mail kathryn\_logsdon@nps.gov should you have any questions or require further information.

Thank you for your remarks. Be sure to return to the Contracting Agency and not to the Contractor you are providing a reference for.

OFFEROR NAME Melinda Vaughn C & M Contractors, Inc.

Respondent Signature *Kathryn M. Logsdon* Date Completed: 8/19/2013